

PALM OIL GRIEVANCE LOG

Introduction

PepsiCo has established a grievance tracker in line with our Global Policy on Sustainable Palm Oil Implementation Plan to assist in transparently monitoring stakeholder complaints submitted through our grievance mechanisms.

This tracker provides visibility into complaints raised directly to PepsiCo concerning potential social and environmental issues that may have arisen within PepsiCo's palm oil supply chain since 2023. These complaints are submitted directly to PepsiCo and allege potential non-compliances with PepsiCo's Global Policy on Sustainable Palm Oil or Global Supplier Code of Conduct.

Through PepsiCo's membership in the Roundtable on Sustainable Palm Oil (RSPO), we recognize the RSPO's Complaints System and will consider, but not be bound by, RSPO's process and decisions as part of our own grievance procedure.

This tracker should be viewed in the context of our broader efforts on palm oil sourcing. Updates to this tracker are published regularly on our website. The tracker represents the status of the listed complaints to the best of our knowledge as of the date of publication.

For stakeholder questions or to raise a complaint, please contact:
SPA-PepsiCo.SustainableAgriculture@pepsico.com

Disclaimer

The scope of this tracker is limited to complaints raised by third parties directly to PepsiCo regarding our palm oil supply chain. It is therefore not an exhaustive log of claims or concerns related to our supply chain's alignment with PepsiCo's policies or expectations.

This tracker does not represent PepsiCo's judgement on any allegation raised. It should not be interpreted as a comprehensive list of all matters under review or investigation. PepsiCo reserves the right, in its sole discretion, to exclude from the tracker any information furnished to us or to redact or otherwise modify any such information as we deem appropriate. In certain cases, we may choose not to disclose specific grievances or complaints publicly to protect competitively sensitive information or to maintain the security and confidentiality of our supply chain.

This tracker links to the text of the allegation, complaint or grievance raised by a third party, where available. PepsiCo makes no representation, warranty or undertaking as to the accuracy or validity of any third-party allegation, complaint or grievance or other information furnished to us by third parties. Inclusion of grievances, complaints, allegations and other information in the tracker is not to be construed as a determination or acceptance by PepsiCo that the grievance, complaint, allegation or other information is accurate or correct and does not imply endorsement or validation by PepsiCo.

A decision by PepsiCo to cease sourcing palm oil from, add to a suspension list or impose a no-buy with respect to a particular supplier should not be construed as an acknowledgment of the accuracy or validity of any grievance, complaint or allegation, nor as an admission of fault, liability or specific responsibility. If PepsiCo ceases sourcing from a particular supplier, re-entry into PepsiCo's supply chain is dependent upon the supplier meeting PepsiCo's re-entry criteria, including provision of third-party reports that demonstrate alignment with our Global Policy on Sustainable Palm Oil. Given the complexity of global supply chains, updates to PepsiCo's public supplier and/or mill lists may take up to 12 months to reflect the addition of a particular supplier to a suspension list. PepsiCo reserves the right to continue sourcing from suppliers named in grievances, based on our independent assessment and engagement.

Information as of November 20, 2025

Date raised to PepsiCo	Complaint raiser	Link to complaint	Supplier(s) and palm oil link to PepsiCo* *Supply chain linkages are generally updated annually, based on PepsiCo's most recent public mill list.	Country where complaint took place	Case summary	Case status
Feb. 2023	Rainforest Action Network	RAN Report	PT. Bumi Sama Ganda (PT BSG) mill sourcing from PT. Nia Yulided Bersaudara (PT NYB). Suspended	Indonesia	Allegation of non compliant forest clearing	PT. Nia Yulided Bersaudara included on suspension list in 2023.
Feb. 2023	Self-identified (Mongabay)	Mongabay article	PT Duta Palma Group, PT Darmex Plantations, PT Asset Pacific, and several subsidiaries: PT Kencana Amal Tani, PT Banyu Bening Utama, PT Panca Agro Lestari, PT Seberida Subur, and PT Palma Satu PepsiCo is not sourcing directly nor indirectly from these suppliers	Indonesia	Allegations of corruption and social impact	Included on watchlist (not in PepsiCo's supply chain as of latest public mill list)
Mar. 2023	Forest Peoples Programme (FPP)	FPP Communication	FAP Agri (previously Fangiono Agro Plantation) PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers	Indonesia	Allegations of non compliant forest clearing	Monitoring
Oct. 2023	British Broadcasting Corporation BBC	BBC News Article	PT Hamparan Masawit Bangun Persada PepsiCo is not sourcing directly nor indirectly from this supplier	Indonesia	Allegations of human rights violations	Included on watchlist (not in PepsiCo's supply chain as of latest public mill list)
Oct. 2023	Mighty Earth	Rapid Response 41	PT Sandai Makmur Sawit Group: Mukti Group PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers	Indonesia	Allegation of non compliant forest clearing	Monitoring
Oct. 2023	Mighty Earth	Rapid Response 41	PT Sebuksi Inti Plantation Group: CCM Group / Hardaya Inti Plantations Suspended	Indonesia	Allegation of non compliant forest clearing	PT Hardaya Inti (PT HIP) included on suspension list in 2025.
Oct. 2023	Mighty Earth	Rapid Response 41	Kenaban Estate Group: Shin Yang Group, Malaysia PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers	Malaysia	Allegation of non compliant forest clearing	Monitoring
Oct. 2023	Anonymous	Satellite Image	LOW YAT PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers	Indonesia	Allegation of non compliant forest clearing	Monitoring
Oct. 2023	Anonymous	Satellite Image	KUALA LUMPUR KEPONG Parent company: HUTAN HIJAU MAS PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers	Indonesia	Allegation of non compliant forest clearing	Monitoring

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Nov. 2023	The Gecko Project (TGP)	Chasing Shadows The Gecko Project (TGP)	First Resources PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers	Indonesia	Allegations of non complaint forest clearing and corruption.	Monitoring
Nov. 2023	The Gecko Project (TGP)	Chasing Shadows The Gecko Project (TGP)	FAP Agri PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers	Indonesia	Allegations of non complaint forest clearing and corruption.	Monitoring
Nov. 2023	The Gecko Project (TGP)	Chasing Shadows The Gecko Project (TGP)	Sulaidy group Suspended	Indonesia	Allegations of non complaint forest clearing and corruption.	Sulaidy Group included on suspension list in 2024.
Dec. 2023	Human Rights Watch	Article HRW	Ceria Palma / PT Ledo Lestari Parent company: Darmex Agro PepsiCo is not sourcing directly nor indirectly from this supplier	Indonesia	Allegations of non complaint forest clearing, community conflict and lack of FPIC	Included on watchlist (not in PepsiCo's supply chain as of latest public mill list)
Dec. 2023	Forest Peoples Programme (FPP)	Community Grievance to RSPO and POIG Members	PT Putra Lirik Domas (PT PLD) Parent company: Nastari (KPN) Corporation PepsiCo is not sourcing directly nor indirectly from this supplier	Indonesia	Allegations of land rights and community conflicts	Included on watchlist (not in PepsiCo's supply chain as of latest public mill list)
Dec. 2023	Forest Peoples Programme (FPP)	FPP Media	PT Mitra Austral Sejahtera PepsiCo is not sourcing directly nor indirectly from this supplier	Indonesia	Allegations of land rights and community conflicts	Included on watchlist (not in PepsiCo's supply chain as of latest public mill list)
Jan. 2024	Nusantara	Nusantara article	PT Lahan Inti Ketapang (LAIK) concession PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers	Indonesia	Allegations of non compliant forest and peatland clearing	Included on watchlist (not in PepsiCo's supply chain as of latest public mill list)
Mar. 2024	RAN	RAN article	PT. Aceh Trumon Anugerah Kita (PT. ATAK) and PT. Aceh Bakongan Eka Nabati (PT. ABEN) mills PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers	Indonesia	Allegations of non compliant forest clearing	Monitoring
Mar. 2024	External stakeholder	Email communication	FGV (Felda Global Ventures) group Suspended	Malaysia	Allegations of Labor Rights violations	FGV included on suspension list in 2025.
Apr. 2024	Oxfam	The Bureau of Investigative Journalism	Ocho Sur Suspended	Peru	Allegations of non compliant forest clearing	Ocho Sur included on suspension list in 2024.

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Apr. 2024	Romero Initiative	Christian Romero Initiative	NaturAceites PepsiCo is sourcing directly from this supplier	Guatemala	Allegation of Land Rights violations	Monitoring
Jun. 2024	Mighty Earth	Rapid Response 44	PT Kalimantan Hamparan Sawit: Abdi Budi Mulia Group PepsiCo is not sourcing directly nor indirectly from this supplier	Indonesia	Allegations of non compliant forest clearing	Included on watchlist (not in PepsiCo's supply chain as of latest public mill list)
Jun. 2024	Mighty Earth	Rapid Response 44	PT Banyan Tumbuh Lestari: Provident Group PepsiCo is not sourcing direct nor indirectly from this supplier	Indonesia	Allegations of non compliant forest clearing	Included on watchlist (not in PepsiCo's supply chain as of latest public mill list)
Jul. 2024	Mongabay	Mongabay article	PT Hardaya Inti Plantations (HIP) Suspended	Indonesia	Allegations of corruption and social impact	PT Hardaya Inti Plantations (PT HIP) included on suspension list in 2025.
Aug. 2024	Mighty Earth	Rapid Respond 45	PT Prasetya Mitra Muda (plantation), NSS group (owner) PepsiCo is not sourcing directly nor indirectly from this supplier	Indonesia	Allegations of non compliant forest clearing	Included on watchlist (not in PepsiCo's supply chain as of latest public mill list)
Aug. 2024	Mighty Earth	Rapid Respond 45	PT Inti Kebun Sawit (Plantation), PT Ciliandry Anky Abadi (owner) PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers	Indonesia	Allegations of non compliant forest clearing	Monitoring
Aug. 2024	Mighty Earth	Rapid Respond 45	Serijaya industri Sdn Bhd (Mill/Plantation), Innoprise Plantations Bhd (owner) PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers	Malaysia	Allegations of non compliant forest clearing	Monitoring
Aug. 2024	Mighty Earth	Rapid Respond 45	Mutiara Pelita Genaan Plantation Sdn Bhd (plantation), Double Dynasty (Owner) PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers	Malaysia	Allegations of non compliant forest clearing	Monitoring
Aug. 2024	Mighty Earth	Rapid Respond 45	Medan Mestika Sdn Bhd (Plantation), WTK holdings Bhd (Owner) PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers	Malaysia	Allegations of non compliant forest clearing	Monitoring

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Oct. 2024	Oxfam	Oxfam communication	Industria Chiquibul S.A. Suspended	Guatemala	Allegations of human rights violations	Industria Chiquibul S.A. included on suspension list in 2025.
Oct. 2024	Mighty Earth	Rapid Response 46	Palmraya Pelita Spapa Oya Plantation Sdn Bhd Parent Company: Rimbunan Hijau Group PepsiCo is not sourcing directly but could be exposed by Tier 1 suppliers	Malaysia	Allegations of non compliant forest and peatland clearing	Monitoring
Oct. 2024	Mighty Earth	Rapid Response 46	Tetangga Akrab Sdn Bhd PepsiCo is not sourcing directly from but may be exposed through Tier 1 suppliers	Malaysia	Allegations of non compliant forest and peatland clearing	Monitoring
Nov. 2024	Forest People Programme	Forest Peoples Programme	Grupo Oleoflores PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers	Colombia	Allegations of land and human rights violations, and non compliant forest clearing	Monitoring
Nov. 2024	RAN	Rainforest Action Network	PT. Global Sawit Semesta Suspended	Indonesia	Allegations of non compliant forest clearing	Global Sawit Semesta included on suspension list in 2025.
Jan. 2025	Romero Initiative	Christian Romero Initiative	Dinant PepsiCo is not sourcing directly but could be exposed by Tier 1 suppliers	Honduras	Allegations of Land Rights and Human Rights violations	Investigating
Jan. 2025	Confidential	RSPO Complaint	INDUSTRIAS OLEOPALMA Parent company: Oleoquímica Mexicana PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers	Mexico	Allegations of Land Rights and Labor Rights violations	Investigating
Apr. 2025	Bloomberg	Bloomberg article	Socfin (African operations) PepsiCo is not sourcing directly or indirectly from Socfin African operations	Sierra Leone, Nigeria, Liberia, Cameroon DRC Ghana IVC	Allegations of human rights violations	Included on watchlist (not in PepsiCo's supply chain as of latest public mill list)
May 2025	Mighty Earth	Rapid Response 49	PT Borneo International Anugerah sourcing PT Permata Subur Lestari mill PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers	Indonesia	Allegations of non compliant forest clearing	Investigating

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May 2025	Mighty Earth	Rapid Response 49	<p>PT Arjuna Utama Sawit plantation and mill subsidiary of First Borneo sourcing PT Arjuna Utama Sawit mill</p> <p>PepsiCo is not sourcing directly nor indirectly from this supplier</p>	Indonesia	Allegations of non compliant forest clearing	Included on watchlist (not in PepsiCo's supply chain as of latest public mill list)
May 2025	Mighty Earth	Rapid Response 49	<p>PT Equator Sumber Rezek subsidiary of First Borneo</p> <p>PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers</p>	Indonesia	Allegations of non compliant forest clearing	Included on watchlist (not in PepsiCo's supply chain as of latest public mill list)
Aug. 2025	Mighty Earth	Rapid Response 50	<p>PT Graha Agro Nusantara (KPN Group)</p> <p>PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers</p>	Indonesia	Allegation of non compliant forest and peat clearing	Investigating
Aug. 2025	Mighty Earth	Rapid Response 50	<p>PT Damai Agro Sejahtera (Bumitama Agri Group)</p> <p>PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers</p>	Indonesia	Allegation of non compliant forest and peat clearing	Investigating
Aug. 2025	Mighty Earth	Rapid Response 50	<p>PT Bina Agro Berkembang (CTB Agro Group)</p> <p>PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers</p>	Indonesia	Allegation of non compliant forest and peat clearing	Included on watchlist (not in PepsiCo's supply chain as of latest public mill list)
Aug. 2025	Mighty Earth	Rapid Response 50	<p>PT Sintang Agro Mandiri (Prima Lestari Investama)</p> <p>PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers</p>	Indonesia	Allegation of non compliant forest and peat clearing	Included on watchlist (not in PepsiCo's supply chain as of latest public mill list)
Aug. 2025	Mighty Earth	Rapid Response 50	<p>PT Kalimantan AgroPusaka (Djohan Brothers)</p> <p>PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers</p>	Indonesia	Allegation of non compliant forest and peat clearing	Investigating
Aug. 2025	Mighty Earth	Rapid Response 50	<p>PT Lahan Agrolnti Ketapang (Meadows Capital Ltd)</p> <p>PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers</p>	Indonesia	Allegation of non compliant forest and peat clearing	Investigating
Aug. 2025	Mighty Earth	Rapid Response 50	<p>PT Jalin Vaneo (Pasifik Agro Sentosa)</p> <p>PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers</p>	Indonesia	Allegation of non compliant forest and peat clearing	Investigating

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Aug. 2025	Mighty Earth	Rapid Response 50	PT Prana Indah Gemilang (Unknown) PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers	Indonesia	Allegation of non compliant forest and peat clearing	Investigating
Aug. 2025	Mighty Earth	Rapid Response 50	PT Cemar Lestari (Global Palm Resources Group) PepsiCo is not sourcing directly but could be exposed by our Tier 1 suppliers	Indonesia	Allegation of non compliant forest and peat clearing	Investigating
Aug. 2025	Mighty Earth	Rapid Response 50	PT Munte Waniq Jaya Perkasa (TSH Resources) Linkage under investigation – new supplier	Indonesia	Allegation of non compliant forest and peat clearing	Investigating
Oct. 2025	Borneo Project	Borneo project communication	Glenealy Plantations/ Samling Group Suspended	Malaysia	Allegation of non-compliant forest clearing and lack of FPIC	Samling Group included on suspension list in 2020.